



Highland Rivers Behavioral Health

CRISIS SERVICES



PROGRAM OVERVIEW

We understand that people in crisis need immediate assistance. Our Crisis Stabilization Units (CSUs) located in Cobb, Floyd, Polk, and Whitfield counties serve a 17-county area 24 hours a day, seven days a week and offer support to individuals who need immediate assessment and care. CSU services provide psychiatric stabilization and detoxification for adults age 18 and over on a short-term basis as emergency receiving and evaluation facilities. Individuals seeking mental health or substance use services may walk into our CSUs and receive an initial assessment, regardless of your ability to pay.

This service is available for individuals who are in crisis, urgent, or routine need who walk-in on their own, are brought in by family or friends, or are under the custody of law enforcement. Our CSUs are not medical hospitals but rather a place where individuals receive diagnostic evaluation by a treatment team of compassionate experts including a physician, a registered nurse, and a case manager. If the evaluation finds treatment is needed, an individual can be admitted to the CSU on a voluntary or involuntary basis.



THE INITIAL ASSESSMENT & AFTER

The initial assessment provides us with information in order to better determine the level of care and service that is needed. Our goal is to reduce or resolve the crisis and/or provide a higher level of care.

After assessment, if an individual is in need of a higher level of care and cannot be released to go back to his or her living environment, we can voluntarily or involuntarily admit him or her into the CSU.

Individuals typically stay in a crisis unit for about one week. Our Plan of Care is comprehensive and involves the individual in need of care, the clinical staff, and a pathway to recovery through our outpatient and other services once the crisis has subsided.



WHO WE ARE

We are a public safety net provider serving individuals who have little to no financial resources, as well as veterans and persons with State and Federal benefits such as Medicaid and Medicare. For individuals who are uninsured, our services are provided on a sliding fee scale based on income. No one is denied services due to inability to pay, and we will work with you on a payment plan to best meet your needs and circumstances.



OPEN 24 HOURS A DAY / 7 DAYS A WEEK

Behavioral Health Crisis Center at Cobb

1758 County Services Parkway
Marietta, GA 30008

Crisis Stabilization Unit at Polk

180 Water Oak Drive
Cedartown, GA 30125

Crisis Stabilization Unit at Floyd

1 Woodbine Ave.
Rome, GA 30165

Crisis Stabilization Unit at Whitfield

900 Shugart Road
Dalton, Georgia 30720

Serving Bartow, Cherokee, Cobb, Fannin, Floyd, Gilmer, Gordon, Haralson, Murray, Paulding, Pickens, Polk and Whitfield counties.

For scheduling, call
1-800-729-5700.



For crisis call
Georgia Crisis and Access Line
(GCAL) 1-800-715-4225.



To visit our website, scan the QR code
or go to www.highlandrivers.org